Shiva Kumar G

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| **Professional Summary** | Around 8 Years of IT experience in a combination of Dev Ops Automation and System Administrator, **in which 2 years of working experience in DevOps tools, Jenkins, VSTS, Azure, Ansible, Git, BitBucket, IPsec Site to Site, VPN, Vagrant, SonarQube, & Bash Scripting** . **Expertise with Linux and Windows Environments.** As in System Administrator - Network, Firewall, On-Premises Servers like Active Directory, DNS, Virtual Machines, IIS Servers, Applications Servers, and Cloud Servers like AWS, Azure, and Digital Ocean, Configuration, and Monitoring and providing day to day IT Support,  I handle Internal and Client Cloud Instance, Implementation, Configuration, and Monitoring, & Managing the Internal and Client Applications, Code, Continuous Integration, Deployment Support, Network, and Infrastructure implementation Support, |

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| **Skills** | |  |  | | --- | --- | | DevOps, CI/CD, Jenkins, VSTS,  BitBucket, Ansible, AWS, AZURE, BASH  Network Support, Firewall, VPN, IPsec Site to Site,  MCITP, ACTIVE DIRECTORY, DNS, DHCP,  Windows, Ubuntu, Virtual Machines(VM), FTP, |  | |

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| **Work History** | February 2017-Current  IT Support Engineer | People10 Technosoft Pvt Ltd | Bangalore, Karnataka  **DevOps Included:**   * Cloud Services & App Services Implementation, Configuration and Maintained in the Azure, AWS and Digital Ocean. * DevOps Practices Implemented, Jenkins, Team Services Ansible, Docker & Scripting, * Site to Site Technology Implemented * Coordination with Client regarding requirement and implement   **Network Setup Included (Configuration, Monitor and Maintain):**   * L3 Switches & WLAN Configuration, Subnet Mask configuration * Firewall Configuration, WAF, Application, Web, QOS, Utilization Control & Monitor * Centralized Access Points Configuration Control & Monitor * ISP & PRI Lines Connection configuration and Load balance * IPsec Site-to-Site tunnel VPN configuration and SSL VPN connections   **Server Setup --Cloud and On-Premises Included (Configuration, Monitor and Maintain):**   * AWS, Azure, and Digital Ocean Instance Configuration and maintains. * On-Premises – Windows, Linux Servers and Virtual Machines configuration and maintains. * Active Directory and DNS servers configuration and maintains. * CCTV, DVR and Access controller configuration and maintains. * Nagios and Zabbix – Monitoring tool Configuration and maintains. * Auto-Backup Bash & Batch Scripting * Google Apps Configuration and Maintain   **IT Support (Configuration, Monitor Troubleshoot and Maintain):**   * IT support ticketing system implemented and maintain the support. * IT Hardware and Software Inventory system implemented and maintained * IT Hardware, Network and Software related issue troubleshooting. * Ensuring business as usual for the IT-related activity * Ensuring Day to day activity captured and monitored   January 2016-December 2016  IT Engineer | Moonshots Internet Pvt. Ltd | Bangalore, Karnataka  **Network Setup Included (Configuration, Monitor and Maintain):**   * L3 Switches & WLAN, Subnet Mask Configuration * Firewall Configuration in the Main Branch and Remote Branch Offices and Control & Monitor. * Centralized Access Points Configuration in Main and Branch Office's and control & monitor * ISP Lines Configuration in Main and Branch Office's * Site to Site, VPN Tunnel established within the Branch office's * Site to Site, VPN Tunnel established with AWS & Azure.   **Server Setup Included (Configuration, Monitor and Maintain):**   * Implementation of Applications and Software's for the Business need * App and Cloud Services Implemented on the AWS * Active Directory and DNS * Centralized Tally Server and Remote Desktop Services Implemented * OCS Server – Hardware Inventory * Nagios Server – Monitoring Tool * Snipe IT – Assets Management * Manage Engine – IT Ticketing System. * Sentrifugo HRMS Tool Implementation, * CCTV and Access Control Configured and Maintained * Centralized Anti-Virus Implementation,   **IT Support Included (Configuration, Monitor Troubleshoot and Maintain):**   * OS and Basic Business need application Installation on the Laptop and Desktop * Outlook Configuration, Printer etc. configurations * Ensuring all software purchased licensing is recorded and maintained * Suggesting IT solutions to business problems * Making sure all IT meets industry standards * All the Hardware and Software Information are updating in IT Assets Management   August 2014-December 2015  System Administrator | OPT IT Technologies Pvt. Ltd | Bangalore, Karnataka  **Network Setup Included (Configuration, Monitor and Maintain):**   * L3 Switches & WLAN, Subnet Mask Configuration * Firewall Configuration (Cyberoam, SonicWALL) * ISP Lines Configuration in Main and Branch Office's   **Server Setup Included (Configuration, Monitor and Maintain):**   * Implementation of Applications and Software's for the Business need * Samba Server Configured with RAID -1 Server * FTP Server Configured and Maintained * OCS Server – Hardware Inventory * Nagios Server – Monitoring Tool * Snipe IT – Assets Management * Manage Engine – IT Ticketing System.   **IT Support Included (Configuration, Monitor Troubleshoot and Maintain):**   * OS and Basic Business need application Installation on the Laptop and Desktop * Outlook Configuration, Printer etc. configurations * Ensuring all software purchased licensing is recorded and maintained * Suggesting IT solutions to business problems * Making sure all IT meets industry standards * All the Hardware and Software Information are updating in IT Assets Management   June 2010-August 2014  IT Executive | LabourNet Services India Pvt. Ltd | Bangalore, Karnataka  **Server Setup Included (Configuration, Monitor and Maintain):**   * Tally Server Configured and Maintained * Mantis Bug Tracker – Assets Management * Mantis Bug Tracker – IT Ticketing System.   **IT Support Included (Configuration, Monitor Troubleshoot and Maintain):**   * OS and Basic Business need application Installation on the Laptop and Desktop * Outlook Configuration, Printer etc. configurations * Ensuring all software purchased licensing is recorded and maintained * Suggesting IT solutions to business problems * Making sure all IT meets industry standards * All the Hardware and Software Information are updating in IT Assets Management |

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| **Education** | 2013  Bachelor of Commerce: Finance and Accounts  Vijaya Evening College, Bengaluru, KA  2009  Pre University College:  Government Boys Pre University College, Bengaluru, KA  2007  SSLC:  Corporation High School, Bengaluru, KA |

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| **Accomplishments** | **Received multiple Appreciation Email from CEO and CTO** *(points are below)*   * Implemented Active Directory and joined all the workstation to domain by alone without impacting Business * Implemented and Configured Network Infrastructure from end users to Server room within duration time * Installed CentOS Server with RAID-1 Configuration for Samba Server, Data Auto Backup to NAS box with minimum time and maintained Server Up and running 24/7 without effecting the Business * Implemented Open Source Application like IT Ticketing System, Assets Management and  HRMS  tool   **Received Spot Award from CEO**   * Firewall Upgrade -  Complex Firewall Configuration migrated without effecting to the team and maintained BAU |

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| **Certifications** | * Microsoft - MCITP (Microsoft Certified IT Professional) * 70-640 TS: Windows Server 2008 Active Directory, Configuring - (Microsoft Certified Technology Specialist) -Global Certificate REGISTRATION: xdesyd65ed,) * 70-646 Pro: Windows Server 2008, Server Administrator * 70-642 TS: Windows Server 2008 Network Infrastructure, Configuring |

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| **Strengths** | Positive Thinking, Smart Working, Quick thinking and reskill the new tech, Collaborative, & Leadership |

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| **Personal Profile** | Name                                                      :               **SHIVA KUMAR G**  Father's Name                                       :               M. Ganesh  Date of Birth                                          :               17.07.1991  Marital Status                                        :               Single  Nationality                                              :               Indian  Religion                                                   :               Hindu  Gender                                                    :               Male  Blood Group                                           :               B+  Languages Known                                 :               Kannada, English Tamil Telugu & Hindi      I, the undersigned, certify that to the best of my knowledge and belief, these data correctly describe my qualifications, my experience and me. |